

# Dear Guests and Visitors,

Please could you ensure that everyone in your party has read and understood the following information. It is really important that everyone has an understanding of what is required of them to ensure your stay with Bristol Serviced Lettings is safe and enjoyable for you and other visitors in these current circumstances.

## **Advice for all Bristol Serviced Lettings Visitors and Covid-19 Precautions:**

Bristol Serviced Lettings are taking the following precautions in all our properties, but we must stress that you are visiting us at your own risk and are responsible for your own behavior during your stay. We cannot be held responsible for other people's behavior. We have undertaken a comprehensive risk assessment which is available to read – please request an email copy if required. Due to the rapidly changing Government guidelines the precautions given below may alter prior to your stay and we will do our best to keep you updated.

**If you start to present with any of the above symptoms, please inform a member of staff immediately.**

You are provided with a gate fob to either/or open gates in full without need to touch the gates.

Please fill in check in form inside your flat that asks you to fill in everyone's names and phone numbers that are staying in your flat- please fill it in and drop it through the side doors, so we can contact everyone in case of emergency and Covid-19 outbreak in our premises.

We are following strict hygiene standards in all the amenities, but it is your responsibility to stay safe and wash your hands and help us keep the place clean. We have installed hand sanitizer stations next to all entrances to the main building that are for you to use. Our house keeping team is disinfecting main halls, rails, and gates on a daily basis.

Our reception is open from 9am- 6pm Monday to Friday and we are available 24 hours to answer all your enquiries and assist you on 01173737892. **We allow only one person at a time in our reception area.** It is being disinfected on a daily basis, has installed secured screen and hand sanitiser is available next to the entrance.

You will need to ensure social distancing according to most recent government guidelines. Please give way to other guests on the landings and stairs. Use disinfectants provided. Keep your distance while using outdoor benches and smoking area. Do not leave your belongings outside.

Thank you for your help in ensuring everyone's stay is safe and enjoyable

-BSL Team-